

Xeroxed - 20

SVKM's NMIMS University
School of Distance Learning

Information Technology for Banking

Date: 11.12.2007
Time: 11.00 to 2.00

Marks: 100

Note : 1) Q.1 is compulsory and carries 20 Marks
2) Answer any FOUR questions from Q.2 to Q.7
3) Q.2 to Q.7 carry 20 Marks each.

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- Q.1 Write short notes (Any 5)
1. Software development models
 2. Importance of Documentation
 3. ISP
 4. RTGS System of RBI
 5. Feasibility Study
 6. Business Intelligence
 7. Mesh network
- Q.2 Explain ERP systems, its advantages and steps involved in ERP implementation
- Q.3 What are EDI? Explain EDI transactions step by step also give advantage of EDI over traditional systems.
- Q.4 Why is information audit necessary? What aspects of an information system need to be audited?
- Q.5 What is CRM. Discuss the importance of CRM and also state different principles of CRM
- Q.6 Discuss with examples the various applications of IT in Banking.
- Q.7 Discuss the different electronic payment systems. Used in E-Commerce also give key challenges in Internet applications.